**AMERIGROUP VALUE ADDED BENEFITS**

1. **Healthy Families Program**

**WHAT IS IT?**

6 month family education program geared for families with overweight, obese, or at risk of becoming overweight or obese children.

The program includes:

 Telephonic health coaching

 Written, mailed materials to assist with nutrition and activity goals.

1 time lifetime benefit

**WHO GETS IT?**

Families with kids ages 7-13 who are overweight, obese, or at risk for becoming overweight.

**HOW DOES THE MEMBER GET IT?**

A member can enroll in the program by speaking to a Healthy Families nurse and completing a screening.

Toni Zito at x32288.

For urgent calls or when CMS is not available please do an informed transfer to x35850–ENG or X35851-

1. **Healthy Rewards Program**

**WHAT IS IT?**

Members receive incentives for completing certain health screenings.

 Dollars will be credited to a Healthy Rewards debit card each time a member gets a certain health checkup or screening.

 Dollar amounts vary from $10, $15, or $25

 Cards may be used for approved items from Dollar General and Family Dollar and Walmart

 If the member dis-enrolls, the funds will be available for 90 days after the disenrollment date.

**WHO GETS IT?**

All members

**HOW DOES THE MEMBER GET IT?**

To enroll members can call Healthy Rewards Helpline (1-877-868-2004 M-Th 8-7 and F 8-6 CST) or online: myamerigroup.com/Healthy Rewards

When one of the services or screenings is complete members report the service by sending in a form, logging on to the incentive website or calling the Health Rewards helpline. If the member meets the eligibility criteria, they will be issued a debit card.

For all subsequent incentives, members will not receive a debit card. Funds will be deposited on the same card.

1. **Hypoallergenic Bedding**

**WHAT IS IT?**

Members can get a $100 credit towards hypoallergenic bedding through our vendor Achoo Allergy. This is a one-time lifetime benefit.

**WHO GETS IT?**

Members diagnosed with one of the following and have a doctor’s recommendation:

 Asthma

 Allergies

 Chronic respiratory or pulmonary conditions

CM approval is required

**HOW DOES THE MEMBER GET IT?**

Health plan associate will help facilitate the member order by determining eligibility, verifying the member's address, determining the type of bedding the member would like, and coordinating fulfillment with the vendor.

Achoo Allergy will call member within 2 to 5 days and work with them to fulfill order. The benefit will be mailed directly to the member's home

1. **Intellectual/ Developmental Disability (I/DD) Pilot Program**

**WHAT IS IT?**

Coordinates services I/DD members including:

Additional personal assistant

Transportation

Caregiver support kit

**WHO GETS IT?**

Intellectual/ Developmental Disability (I/DD) members

 Members using Home and Community Based Services (HCBS)

**HOW DOES THE MEMBER GET IT?**

 Contact Member Services.

1. **Pest Control**

**WHAT IS IT?**

Up to 4 treatments a year and a max annual $500 benefit, for ants, bedbugs, crickets, fleas, mice, rats, roaches, silverfish, spiders and stinging insects like wasps and hornets

**WHO GETS IT?**

Members in a waiver group and certain members on SSI

Members must own their own home to be eligible

Excludes members living in ICF/MR, assisted living and nursing facilities, group homes, or similar settings.

CM approval is required

**HOW DOES THE MEMBER GET IT?**

 Contact Member Services.

**6. Smoking Cessations**

**WHAT IS IT?**

Includes unlimited calls to a health coach, online programs and written materials nicotine replacement therapy (such as gum, lozenges, and patches)

**WHO GETS IT?**

All members 18 and older including pregnant women

**HOW DOES THE MEMBER GET IT?**

Contact Member Services. Member will receive a call in 1-2 business days from National Jewish Health (855-261-2635\*)

**7. (Taking Care of Baby and Me) Healthy Rewards**

**Incentives Available Gift Card Amount**

1st Trimester Prenatal Visit $20 reward

2nd Trimester Prenatal Visit $20 reward

3rd Trimester Prenatal Visit $20 reward

 Postpartum Visit $20 reward

Well Baby 2 Week Check Up $20 reward

Gift cards are in the form of a debit card and accounts are managed by Medagate.

 Card can be used at 4 retailers: CVS, Rite Aid, Family Dollar, and Dollar General. Card can only be used to purchase approved items.

**WHO GETS IT?**

All expectant mothers

**HOW DOES THE MEMBER GET IT?**

Prenatal packets will be automatically sent when the system identifies a member as being pregnant.

Members have access to the program online and via a dedicated customer service unit.

**8**. **Weight Watchers**

**WHAT IS IT?**

We provide 1 voucher that members can take to enroll in Weight Watchers

**WHO GETS IT?**

Members 18 and older

Eligibility is determined by the Health Plan

**HOW DOES THE MEMBER GET IT?**

 Contact Member Services.

**9. KS Wellness Program**

**WHAT IS IT?**

12 month education program geared toward members interested in weight management, smoking cessation or information on diabetes, asthma, or COPD care.

Includes: Telephonic health coaching for 6 months active phase.

6 month passive phase.

12 month follow up.

Written materials mailed to member to assist with health and wellness goals.

Information and referral to online/community resources as applicable.

**WHO GETS IT?**

Kansas Medicaid Members 14 years old and older for weight management; 18 years old and older for smoking cessation, information on diabetes, asthma, or COPD care

**HOW DOES THE MEMBER GET IT?**

A member can speak to a Wellness Program nurse to complete a screening and enroll.

Connie Holmes at x38503

For urgent calls or when DMCCU representative is not available please do an informed transfer to x35850–ENG or x35851–SPN.

**10.** **SafeLink Cell Phone Program**

**WHAT IS IT?**

Free cell phone and monthly plan through the Federal Lifeline program.

Members can select 1 of 3 monthly plans with up to 300 min per month and receive:

One-time 200 bonus minutes for enrolling

Free and unlimited texts to and from anyone

Free calls to Amerigroup Member Services

100 bonus minutes for the member’s birthday

**WHO GETS IT?**

Medicaid members

Medicare members are NOT eligible

Only available to one member of each household.

**HOW DOES THE MEMBER GET IT?**

Online: members can apply online at www.safelink.com.

2. Mail: SafeLink mails applications to members monthly. The member can fill out the application and drop it in the mail; no postage is necessary.

3. Phone: Members can call SafeLink’s call center at 1-877-631-2550.

Please refer to the numbers below regarding specific Safelink issues:

Issue-1-877-631-2550

Interested in enrolling in SafeLink Program

Questions about Billing or Minutes

Member has not received Phone

Technical issues or member has not received the 200 Bonus minutes call 1-800-378-1684

Member request to be removed from SafeLink Mailings call 1-888-493-0768

Assistance uploading or faxing items such as copies of Medicaid Cards call 1-800-723-3546

Caller is calling about SafeLink but is not an Amerigroup member call 877-631-2550